10 Tips for Overcoming Information Overload

1. Visit the Van Pelt Library Reference Desk
   Librarians staff the Reference Desk each day and can answer almost any question you throw at them. If they can’t answer it, they usually know who can.

2. Call the Van Pelt Library Reference Desk
   We can answer quick questions on the phone. Give us a call at 898-7556.

3. Email library@pobox.upenn.edu
   Can’t get to the Reference Desk—try emailing us. We usually respond by the end of the business day.

4. Visit Live Online Reference
   Have all the Reference Librarians gone to bed? At least one is awake and waiting to help you. Try our late-night real-time help service. All you need is a web browser and this url: refchat.library.upenn.edu

5. Contact your Research Consultant
   The Library Advising in Residence Project provides assistance to all students living in the College Houses. Check gethelp.library.upenn.edu/advisors/ for details.

6. Make an appointment with a Reference Librarian
   This is an extended one-on-one consultation that can help you figure out what’s what in order to maximize your use of information resources. Set up an appointment at www.library.upenn.edu/vanpelt/forms/appointment.html

7. Bookmark the Penn Library Web Site -- www.library.upenn.edu

8. Get on the right track immediately
   - Use Franklin, Penn's online catalog to find books
   - Use EBSCO to find journal articles
   - Use Lexis/Nexis to find newspaper articles
   - These resources can only be found at www.library.upenn.edu

9. The Undergraduate Study Center is open all night in the Fall and Spring. Refer to the Hours page (events.library.upenn.edu/cgi-bin/calendar.cgi) to keep up-to-date with Library hours.

10. Need a break? Check out Mark’s Café
    Get Great food and coffee next to the Undergraduate Study Center.